

Medication Adherence Plan

The HIV prevention/ADAP coordinator will run pharmacy prescription reports on the 20th of each month for the prior month(s) pharmacy activity.

In the event of a client missing a two-month prescription refill, the ADAP coordinator will contact the case manager and request that the case manager contact the client and follow a series of action steps to ensure that the client is aware of the potential consequences (medication resistance, illness, etc.) of missing and/or skipping prescribed medications. The case manager will follow the subsequent procedure for a client missing two months of medication:

1. The case manager will be asked to make contact with the client by telephone and discuss the reasons for missed medication refills. It will be asked that several attempts be made to contact the client if he/she is unavailable or does not respond to the message(s) left by the case manager. The case manager will send a letter at four months to the client informing them of the potential consequences of not filling medications.
2. In the event that the client cannot be reached by telephone, the case manager will send a certified letter to the client at the six-month point. Included with the letter will be an informational sheet describing the importance of medication adherence and information on how to better incorporate the medication regimen into the client's schedule. The case manager will be asked to follow up with the client by telephone approximately one week after the letter has been sent.
3. In the event that the client does not respond to any of the above listed options, the client's medication history will be reviewed at the re-enrollment period at the beginning of each calendar year. The client also will be contacted by HIV program staff to evaluate the client's willingness to adhere to the medication policy.